



## QUALITY POLICY

We at Venus deliver customer satisfaction with a team of motivated, empowered and trained professionals. We ensure value for money by developing innovative, safe, effective and consistent quality products through stringent cGMP, cGLP and ERP implementation backed by continuous improvement.

Venus delivers superior product and customer value through an ongoing compliance with the most demanding quality standards.

Venus adheres to stringent global quality standards of various international regulatory authorities. The quality assurance team monitors and maintains desired quality levels. Besides, the quality control and analytical laboratory carries out stringent analytical tests across the operational value chain starting from the procurement of raw-materials and ingredients to in-process and finished products.

Venus follows a roadmap via the Validation Master Plan (VMP) to address the validation and qualification strategy. To verify that the quality of all manufactured products is in accordance with the international benchmark, VMP mentions and coordinates the entire qualification/validation activity. Besides, all critical systems and facility are validated under VMP procedures.

Stability studies are held in stability chambers across different environmental parameters as per ICH guidelines.

Venus invested in an established microbiology laboratory for microbiological testing (microbial limit testing, bacterial endotoxin testing and sterility testing, among others).

Venus's quality assurance system followed a divisional organisational structure, defined responsibilities, updated processes, standard operating procedures and cyclic training, among others. The Company conducted periodic audit through a quality management system.

Venus's quality culture is driven by a team of more than 60 members on the one hand and is facilitated by continuous equipment investment, on the other. This facilitates the monitoring of all systems, processes and products.

Venus's encompassing quality commitment facilitated approvals from various global regulatory authorities (GMPs) like European-GMP, Colombia-GMP (INVIMA), TGA-GMP (Australia), Ukraine-GMP, Kenya-GMP, Uganda-GMP, Ethiopia-GMP, Sudan-GMP, Zimbabwe-GMP, Syria-GMP, Yemen-GMP, Iran-GMP, Botswana-GMP and WHO-GMP Saudi-GMP.